

## Your contacts in Rotterdam

### Management

Mr. Scheidhauer, Karsten	Managing Director		karsten.scheidhauer@optimodal.eu
Mr. Kerkhof, Rémon	Deputy Managing Director	+31 (0)10 4943-902	remon.kerkhof@optimodal.eu

### Project Management / IT-development

Mr. Helmer, Jos		+31 (0)10 4943-923	jos.helmer@optimodal.eu
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### Accounts Department

Mr. Bahnerth, Patrick	Supervisor Accounts	+31 (0)10 4943-929	patrick.bahnerth@optimodal.eu
Mr. Austin, Jimmy		+31 (0)10 4943-928	adm@optimodal.eu
Mrs. van Gils, Saskia	(working Tuesday and Thursday)	+31 (0)10 4943-926	adm@optimodal.eu
Mrs. Baklavaci, Arzu		+31 (0)10 4943-903	adm@optimodal.eu

### Sales

**Please send your rate request to → sales.rotterdam@optimodal.eu**

Mr. Karras, George	Sales Director Maritime Sector	+31 (0)10 4943-920	george.karras@optimodal.eu
Mr. Helena, Arlindo	Inside Sales	+31 (0)10 4943-924	sales.rotterdam@optimodal.eu
Mrs. Hatuina-Caouch, Samira	Inside Sales (Mon-/Tues-/Thurs-/Friday)	+31 (0)10 4943-935	sales.rotterdam@optimodal.eu
back up:			
Mr. Wientjes, David	Inside Sales	+31 (0)10 4943-922	sales.rotterdam@optimodal.eu

### Intermodal Operations

**Please send your IMPORT booking to → customerservice.rotterdam@optimodal.eu**

Mrs. Benteler, Katja	Operations Manager	+31 (0)10 4943-904	katja.benteler@optimodal.eu
Mr. Wientjes, David	Supervisor Operations Rotterdam	+31 (0)10 4943-922	david.wientjes@optimodal.eu
Mr. Plugers, Timo	Train planning Neuss	+31 (0)10 4943-913	customerservice.rotterdam@optimodal.eu
Mrs. Schreurs, Bianca	Train planning Neuss	+31 (0)10 4943-919	customerservice.rotterdam@optimodal.eu
Mrs. Kleinekoort, Madelon	Customer Service (Mon-/Tues-/Wednes-/Thursday)	+31 (0)10 4943-927	customerservice.rotterdam@optimodal.eu
Mrs. Joke van Cleemputte	Customer Service	+31 (0)10 4943-915	customerservice.rotterdam@optimodal.eu

### Dortmund

**Please send your booking to → kombiverkehr.rotterdam@optimodal.eu**

Customer Service	+31 (0)10 4943-937	kombiverkehr.rotterdam@optimodal.eu
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**Opening hours: Monday until Friday 7:00 hrs. until 17:30 hrs.**

**After office hours you will be redirected to our 24/7 Transport Management Department.**

## Your contacts in Rotterdam

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### Kombiverkehr Agency RSC/Rotterdam, CCT/Moerdijk & Combinant/Antwerp

Mr. Vroegindeweyj, Wesley	Supervisor TMD & Agency Department	+31 (0)10 4943-932
Mr. van Oosterhout, Fred	RSC/CCT/Combinant	+31 (0)10 4943-934
Mr. van der Woldt, Ronald	RSC/CCT/Combinant	+31 (0)10 4943-914

Please send your booking to →

[kombiverkehr.rotterdam@optimodal.eu](mailto:kombiverkehr.rotterdam@optimodal.eu)

[wesley.vroegindeweyj@optimodal.eu](mailto:wesley.vroegindeweyj@optimodal.eu)  
[kombiverkehr.rotterdam@optimodal.eu](mailto:kombiverkehr.rotterdam@optimodal.eu)  
[kombiverkehr.rotterdam@optimodal.eu](mailto:kombiverkehr.rotterdam@optimodal.eu)

### Transport Monitoring Department (Transportüberwachung)

Mr. Vroegindeweyj, Wesley	Supervisor TMD & Agency Department	+31 (0)10 4943-932
Mr. van Oosterhout, Fred	Neuss/Dortmund/RSC Rotterdam/CCT Moerdijk	+31 (0)10 4943-934
Mr. van der Woldt, Ronald	Neuss/Dortmund/RSC Rotterdam/CCT Moerdijk	+31 (0)10 4943-914/-937/-938
Mr. Tappij Gielen, Willem	Neuss/Dortmund/RSC Rotterdam/CCT Moerdijk	+31 (0)10 4943-914/-937/-938
Mr. van der Graft, Jamie	Neuss/Dortmund/RSC Rotterdam/CCT Moerdijk	+31 (0)10 4943-914/-937/-938
Mr. Mitchell Eringaard	Neuss/Dortmund/RSC Rotterdam/CCT Moerdijk	+31 (0)10 4943-914/-937/-938

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**Opening hours: Monday until Friday 7:00 hrs. until 17:30 hrs.**

**After office hours you will be redirected to our 24/7 Transport Management Department.**

## Your contacts in Neuss

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### Management Neuss

Mr. Scheidhauer, Karsten      Managing Director  
Mr. Jäniche, Bernd              Branch Manager

### Office hours

+49 (0)2131 718995-218  
+49 (0)2131 718995-129

### Monday until Friday 8:00 until 17:00 hrs

karsten.scheidhauer@optimodal.eu  
bernd.jaeniche@optimodal.eu

### Secretary's office | management assistant

Mrs. Wagner, Susanne              Assistant to the Managing Director

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susanne.wagner@optimodal.eu

### Reception

Mrs. Zumpano, Tanja

+49 (0)2131 718995-100

tanja.zumpano@optimodal.eu

### Administration | Invoicing Neuss

Mr. Ponath, Thorsten

+49 (0)2131 718995-205

abrechnung.neuss@optimodal.eu

### Process Engineering

Mr. Stamm, Timo

+49 (0)2131 718995-132

timo.stamm@optimodal.eu

### Sales

Mrs. Wagner, Susanne              Inside Sales

### Please send your rate request to

+49 (0)2131 718995-217

➔ [sales.neuss@optimodal.eu](mailto:sales.neuss@optimodal.eu)

### Customer Service

Mr. Schwerdtfeger, Frank              Manager Customer Service

+49 (0)2131 718995-128

frank.schwerdtfeger@optimodal.eu

## Your contacts in Neuss

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### Intermodal Operations | Neuss

Mrs. Benteler, Katja	Operations Manager
Mr. Yetiskin, Hasan	Supervisor Operations Neuss
Mrs. Horn, Sabine	Truck planning Neuss
Mr. Menzel, Oliver	Truck planning Neuss
Mrs. Schmidt, Anne	Truck planning Neuss
Mrs. Esser, Gabriele	Truck planning Neuss/Administration
Mr. Horn, Christian	Customer Service –Rail/Barge planning
Mrs. Liemert, Maren	Customer Service –Rail/Barge planning
Mr. Putterbaum, Dirk	Customer Service –Rail/Barge planning
Mr. Roebers, Johannes	Customer Service –Rail/Barge planning
Mr. Andres, Roger	Customer Service –Rail/Barge planning

### Please send your EXPORT booking to

+49 (0)2131 718995-216  
+49 (0)2131 718995-123

### Truck planning office hours

+49 (0)2131 718995-121/-122  
+49 (0)2131 718995-121/-122  
+49 (0)2131 718995-121/-122  
+49 (0)2131 718995-124

### Rail/Barge planning office hours

+49 (0)2131 718995-120  
+49 (0)2131 718995-127  
+49 (0)2131 718995-125  
+49 (0)2131 718995-131  
+49 (0)2131 718995-126

➔ [customerservice.neuss@optimodal.eu](mailto:customerservice.neuss@optimodal.eu)

katja.benteler@optimodal.eu  
hasan.yetiskin@optimodal.eu

### Monday until Friday 6:00 until 20:30 hrs

dispo.neuss@optimodal.eu  
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dispo.neuss@optimodal.eu

### Monday until Friday 8:00 until 17:30 hrs

[customerservice.neuss@optimodal.eu](mailto:customerservice.neuss@optimodal.eu)  
[customerservice.neuss@optimodal.eu](mailto:customerservice.neuss@optimodal.eu)  
customerservice.neuss @optimodal.eu  
customerservice.neuss@optimodal.eu  
customerservice.neuss@optimodal.eu

## Your contacts in Hamburg

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### Management Hamburg

Mr. Scheidhauer, Karsten	Managing Director	+49 (0)2131 718995-218	karsten.scheidhauer@optimodal.eu
Mr. Steffens, Sven	Branch Manager	+49 (0)40 64226141	sven.steffens@optimodal.eu

### Secretary's office

Mrs. Ehmer, Anja	Assistant to the Branch Manager	+49 (0)40 64226143	anja.ehmer@optimodal.eu
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### Intermodal Operations

Mr. Groth, Matthias	Manager Operations Intermodal	+49 (0)40 64226142	matthias.groth@optimodal.eu
Mr. Stepanow, Artjom	Operations Intermodal	+49 (0)40 64226144	artjom.stepanow@optimodal.eu
Mrs. Toibermann, Sofia	Operations Intermodal	+49 (0)40 64226146	sofia.toibermann@optimodal.eu

### Please send your booking to

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**Office hours: Monday until Friday 8:00 hrs. until 17:00 hrs.**